

Code of conduct - accommodations

ANTI-BRIBERY AND ANTI-CORRUPTION

- Accommodation shall comply with all applicable laws, statutes, regulations, codes, etc. relating to anti-bribery and anti-corruption.



TRANSPORT

- Means of transport should comply with the legal local standard;
- Accommodation should consider minimum quality and safety arguments when selecting coach transport;
- Accommodation is responsible for training of drivers and a code of conduct with regards to driving;
- Accommodation will take care of environmentally friendly transport and make efforts to use the latest models of transport, which exhale the least amount of carbon emissions and will try to renew these models on a regular basis.



ENVIRONMENT

- Accommodation shall minimize their negative impact on the environment, actively reduce the amount of energy, water, waste, chemicals and carbon emissions (to combat climate change) and shall comply with mandatory national and international law;
- Accommodation shall comply with mandatory national and international law, particularly in regard to the procedures and standards for waste management, handling and disposal of chemicals and other dangerous materials, emissions and effluent treatment;
- Accommodation shall monitor and control wastewater and solid waste generated and shall treat it as required prior to discharge or disposal;
- Waste of all types shall be reduced to the greatest extent possible by the accommodation.



EXCURSIONS & ANIMAL WELFARE

- Excursions and attractions in which captive wildlife is held are not offered, except for properly regulated activities in compliance with local, national and international law. Excursions which include interactions with wildlife comply with relevant codes of conduct. Any disturbance of natural ecosystems is minimized;
- Accommodation offers no products or services of excursion providers that harm humans, animals, plants, natural resources (e.g. water/energy), or which are socially/culturally unacceptable, such as elephant rides;
- Any suspicious behavior from guests, employees, staff from suppliers in the accommodation or during excursions must be report to the local authorities by the accommodation;
- Accommodation should comply to the ABTA's guidelines for animal welfare, the ANVR's Animal Welfare Minimum Requirements and the do's and don'ts regarding to excursions with animals and should not offer excursions which are contradicting with these guidelines.



BIODIVERSITY

- Accommodation is expected to minimize their negative impact on local and global biodiversity (eg. no endangered species on the menu);
- Accommodation and it's direct service providers do not promote souvenirs or food which contain threatened flora and fauna species as indicated in the CITES treaty and the IUCN 'Red List'; historic and archaeological artefacts (except as permitted by law), see <https://www.cites.org/> and <http://www.iucnredlist.org/> for more information.



HUMAN RIGHTS

- Accommodation comply with all relevant national laws protecting the rights of employees;
- Accommodation shall not discriminate based on gender, age, religion, race, tribe, caste, social background, disability, nationality, membership in workers' organizations, political affiliation, sexual orientation, or any other personal characteristics;
- All employees shall be free to enter their employment with the accommodation through their own choice and shall also be free to terminate their employment when they choose without penalty, as long as the process occurs in accordance with the (oral or written) employment contract;
- All forms of forced labor are forbidden;
- Workplace practice and conditions which violate basic rights are not allowed: Physical abuse or punishment or threat of physical abuse or punishment, any kind of sexual or other harassment and other forms of intimidation are prohibited;



- Accommodation provides a means through which staff can make representation to senior management about key employment issues;
- Accommodation shall provide a safe and hygienic working environment. Accommodation shall take adequate steps to prevent diseases, accidents and injuries arising during work;
- Accommodation shall ensure that fire alarms, fire extinguishers, unobstructed emergency exits are provided in all areas, including staff facilities. Evacuation drills must be part of the employees' training and repeated regularly.

CHILD LABOUR AND SEXUAL EXPLOITATION OF CHILDREN

- Accommodation is not involved in forced labor or child labor. If children (<14 years) are employed, special working hours and conditions are applied in accordance with the UN Convention on the Rights of the Child and/or ILO Convention 138;
- If accommodation employs young people between the age of 14 and 18, the accommodation shall treat them with particular consideration, for example by restricting their working hours;
- Accommodation allows or tolerates no child prostitution at the premises and facilities of subcontracted accommodations.
Corendon believes tourists who use tourism facilities to gain sexual contact with children are committing a grave violation of children's rights and refuses to conduct business with any person or company who is engaged or associated with this type of exploitation. Corendon will end the contractual agreement immediately if the accommodation does not take adequate measures to prevent sexual exploitation of children within the direct supply chain (e.g. accommodations and excursions);
- Any suspicious behavior from guests, employees, staff in the accommodation or during excursions must be report to the local authorities by the accommodation.



LOCAL SOURCING AND BENEFITING COMMUNITIES

- Accommodation shall actively choose locally produced goods in preference to imported ones wherever possible;
- Accommodation shall promote local products and services to guests, by recommending guides, restaurants, markets and craft centers wherever possible.



GSTC-RECOGNIZED SUSTAINABILITY LABEL

- We prefer to close contracts with accommodations with a GSTC-recognized sustainability label (for example Travelife or GreenKey). See www.gstccouncil.org for more information.
- For more information and for registering to Travelife for accommodations look at: www.travelife.org. For more information and for questions you can send an e-mail to info@travelife.org.

